

# The Truth About Watertight



While insulin pumps are designed and manufactured to be quite sturdy, they are not bullet proof, and cracking of the casing is possible.

As a result of a number of units that had experienced water penetration through cracks in the insulin pump case, in 2003, Medtronic Diabetes removed its watertight claim from the labeling for its Paradigm® insulin pumps.

Because no-one can prevent cracking with absolute certainty, we continue to label our product as water resistant, not waterproof/watertight, and recommend that all insulin pump users do not intentionally submerge their insulin pump in water.

We believe that our position is the most responsible one to take and creates the appropriate level of awareness for our customers. At the same time, should our customers experience water ingress for any reason, we will replace the insulin pump according to our normal warranty policy.

Other insulin pump companies *claim watertight status in their advertising materials, but warn of the same potential for cracking and water ingress in separate documents.*

Ultimately, there are many things to consider in choosing an insulin pump company— safety, technology, service, support, experience, and track record, as well as vision and commitment to the future. As the world leader in insulin pump therapy, we at Medtronic Diabetes continue to set the standard in these areas with our Paradigm insulin pumps.

**Still, if watertight is a deciding factor for you, be sure to really understand the truth about watertight.**

For more information on watertight or any other area of interest in our products and services, visit [www.minimed.com](http://www.minimed.com) or call **1800 668 670** to speak to an insulin pump therapy consultant.

**Your Medtronic Diabetes Team  
AUSTRALASIA**